

Healthcare Assistant

Key Responsibilities

Specific

- » Supporting in the delivery of clinical procedures and activities, under the guidance of senior team members and within scope of own clinical competence and training, including but not limited to:
 - ✦ Venepuncture
 - ✦ Blood pressure monitoring
 - ✦ Simple wound care
 - ✦ Pre-release planning
 - ✦ Long-term condition review preparation
 - ✦ General health checks
 - ✦ Screening services
 - ✦ Health promotion and well-being initiatives
 - ✦ Responding to medical emergencies
 - ✦ Basic life support
- » Assisting in the assessment and monitoring of patient needs, communicating any changes in care needs to appropriate registered staff
- » Delivering healthcare provision for the management of health needs associated with lifestyle choices such as weight, smoking, drugs and alcohol
- » Contributing to the management of long-term conditions, such as diabetes, hypertension, asthma, COPD and epilepsy
- » Assisting registered staff with the administration of medicines
- » Supporting patients to manage their own health and promoting self-care
- » Assisting the social care provider with some social care activities, where required and appropriate
- » Facilitating telemedicine consultations for patients to reduce the volume of external hospital appointments

General

- » Working under the direction of senior staff to deliver and constantly strive to improve services delivered by the organisation
- » Promotion and support of multidisciplinary and interagency working throughout the delivery of healthcare, understanding the contribution of others in the wider prison system
- » Adherence with national and local key performance indicators, including the Health and Justice Indicators of Performance (HJIPs)
- » Contributing to strategies designed to promote and improve health and to prevent disease, working proactively and collaborating with other agencies
- » Identification of issues pertinent to the patient population and advocacy on their behalf, to promote health and well-being
- » Participation in patient feedback processes to support service improvement
- » Ensuring that all services and care is delivered in an effective and timely manner, in accordance with the organisation's contractual obligations and with patient needs
- » Participation in supervision and continual performance development reviews to ensure high quality care
- » Participation in the recognition of and appropriate action on ethical and legal issues which have implications

for clinical practice

- » Awareness of and action on procedures in place to protect vulnerable individuals
- » Participation in the prison's process for identifying self-harm and suicide risk (ACCT)
- » Reporting risks and incidents in accordance with organisational policy, in support of a transparent, blame-free and shared learning culture
- » Reacting to and reporting any threat to the security/safety, or indication of threat to the security/safety, of the establishment or any group or individual, in accordance with prison protocol
- » Compliance with prison orders, procedure, instructions and security requirements
- » Promoting and supporting effective links with relevant health and well-being services in the community, in support of continuity of care
- » Treating all patients as individuals, respecting their privacy and dignity at all times
- » Understanding and adhering to all Organisational policy, protocol and procedure at all times and to the expected standards of the Organisation
- » Undertaking such other duties as appropriate to the needs of the organisation